

Privacy policy of Nieruchomości i Opłaty Lokalne Sp. z o.o

Privacy policy of Nieruchomości i Opłaty Lokalne Sp. z o.o.

1. Nieruchomości i Opłaty Lokalne Sp. z o.o. seated in Szczecin (71-504) at ul. Czesława 9, KRS no. 0000399949 the District Court Szczecin-Centrum, 13th Commercial Division of the National Court Register as the personal data administrator respects the User's rights to privacy and ensures that personal data of all Users registered in the System are protected. In order to gather, store and process personal data in any other way it applies appropriate technical and IT tools as well as specialized organizational procedures, including encrypted connections. The following principles describe which personal data is gathered by us and how can we use it.
2. Nieruchomości i Opłaty Lokalne Sp. z o.o. ensuring that Your personal data is protected, respects the provisions on personal data protection.
3. Personal data may be accessed by other entities cooperating with us while executing the agreement and in order to execute thereof exclusively pursuant to applicable legal provisions and the personal data processing agreement.
4. Nieruchomości i Opłaty Lokalne Sp. z o.o. gathers and processes personal data on the basis of the consent expressed by the User of the system during the registration in the Internet service as well as pursuant to the legal authorization to process personal data necessary for the execution of the agreement when the data subject is a party or when it is necessary to take action before the conclusion of the agreement upon request of the data subject.
5. While using Internet websites www.bikes-srm.pl, www.eabonamenty.spp.szczecin.pl, www.niol.szczecin.pl, www.agawa-mrzeszyno.pl, www.spp.szczecin.pl and their further subpages, You may be ask to give Your personal data by filling in the registration or contact form, report, sending an enquiry or in other way. Giving personal data is voluntary and constitutes a consent for processing Your personal data in accordance with the requirements and the meaning given by Regulation (EU) No. 2016/679 of the European Parliament and the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and the free movement of such data as well as the repeal of the Directive 95/46/EC (General Data Protection Regulation).
6. Every User has, on the principles set out in the above Regulation, the right to control the processing of his personal data, including the right to review, correct, demand to supplement, update, rectify or remove his data. Failure to give the User's personal data makes the use of services provided by Nieruchomości i Opłaty Lokalne Sp. z o.o. impossible.
7. Our data bases, application, IT system and the data which we gather and process, are professionally protected against the access of third parties, which meet very high security requirements in technical (IT), cryptographic and legal terms. They are adjusted to the changing reality and threats.
8. The session established by Your browser with our servers from the moment of log in to log out is secured by TLS protocol. This means that all data, including personal data, is sent by means of cryptographic safeguards (encryption).
9. For the security of Your financial transactions we cooperate with the best Internet payment operators – WorldPay as regards credit cards and Tpay, BlueMedia and Elavon as regards bank transfers and payment cards. The data that You give, such as numbers of credit cards, numbers of bank accounts or information on their holders is secured by means of the state-of-the-art information and communication systems which specialists regard as completely secure.
10. We process the data given to us (Your name, surname, telephone number, e-mail address, postal address, locality, post code and country) only in order to: conclude and deliver a service (agreement) as well as issue a receipt (an invoice), answer the questions, consider the

Privacy policy of Nieruchomości i Opłaty Lokalne Sp. z o.o

complaint, provide the information on products and services offered, carry out customer satisfaction surveys and market research (e.g. on bike rentals, the Internet service, the functioning of the system and their changes), send newsletters, carry out statistical analysis – this data will be used for the statistical analysis concerning the behavior of customers on our website and the improvement of our offer. You may update Your personal data and opt out from receiving marketing information at any time.

- 11.** Nieruchomości i Opłaty Lokalne Sp. z o.o. do not pass the personal data of the Internet service Users to third parties, apart from the data needed to conclude and execute the agreement and provide services.
- 12.** The sharing of Your personal data is possible only in accordance with the conditions and cases provided for in legal provisions. In case of violation of the law or as required by law we can share the data with authorized bodies and people, including judicial authorities.
- 13.** In order to fulfil the agreement and provide You with top quality services (e.g. appropriate availability and bike service) Your data may be passed to our trading partners delivering ancillary services for us. We cooperate only with those trading partners who observe applicable provisions on personal data protection. We transfer them only the necessary data exclusively for the purposes stipulated in the agreement.
- 14.** If you registered in our Internet service you may receive the information, messages or mails related to the details of delivering a service and offers from us. You can also contact with us by phone at the number of the Customer Service Centre.
- 15.** If You expressed consent to receive our Newsletter, it will be delivered by e-mail.
- 16.** Every User of our Internet service has the right to correct and update his personal data which he shares with us via website. The changes may be made by means of the website of Your system.
- 17.** Personal data will be processed only during the duration of the agreement with the Customer and during the time limit for bringing actions available to the data administrator and applied to him.
- 18.** In the case of submitting a complaint, personal data is stored until the exhaustion of the complaint procedure, possible proceedings caused by it, consideration of the claim of the Internet service User, for evidentiary purposes... If You report (e.g. non-pecuniary damages, compensation for damage) within this term – the data is processed during establishing the possible liability of the Operator / Customer and fulfilling judicial decision.
- 19.** You are entitled to lodge a complaint with the supervisory authority at any time.
- 20.** If You have any questions concerning the processing of data please contact the personal data inspector at: iod@niol.szczecin.pl.
- 21.** Our website may use the so-called cookies, i.e. small text information stored by Your Internet browser on a hard drive of Your computer in order to accelerate the cooperation between Your computer and our servers. Thanks to cookies You do not have to enter the information every time You visit our website. Disabling cookies in Your browser does not prevent You from using the Internet service.
- 22.** The IP address data is registered in the system log of the server does not allow the identification of a single user. This information is used only for technical or statistical purposes and is not associated with particular persons.
- 23.** We reserve the right to change the privacy policy of Nieruchomości i Opłaty Lokalne Sp. z o.o. All changes shall be immediately published on our website.

Privacy policy of Nieruchomości i Opłaty Lokalne Sp. z o.o

- 24.** In order to use services provided by the Internet website www.bikes-srm.pl You need the properly configured Internet browser, Microsoft Internet Explorer version not older than 6.0 or Firefox version not older than 2.0.
- 25.** We care for the privacy of our customers and due to this fact every person using our website is obliged to observe the prohibition of abusing means of electronic communication and delivering the following content via or to information and communication systems:
 - 1) which is unlawful,
 - 2) which causes failures in the operation or overloads of information and communication systems of Nieruchomości i Opłaty Lokalne Sp. z o.o. or other entities participating directly or indirectly in the provision of services,
 - 3) which violates personal rights of third parties, generally accepted social norms or which is not compliant with the generally applicable laws.
- 26.** If irregularities or threats caused by people not respecting legal provisions and regulations in force in our Internet service are detected, we cooperate with the Police, Public Prosecutor's Office, courts in order to catch persons committing prohibited acts.
- 27.** Please send all Your comments and suggestions concerning our Internet website or privacy policy to the following email: biuro@niol.szczecin.pl. This will enable us to improve them.